



iYour Fun and Learning Spot!

1428 Sunrise Plaza Dr. , Suite 301 Clermont, FL 34714
Info. 352-301-7535

Dear Parents:

Play Pals Therapy is committed to providing all of our clients with exceptional care. When a client cancels without giving sufficient notice, they prevent another client from been seen.

Therefore it is extremely important to show up to your appointment on time or cancel 24 hours in advance. If 24 hour notice is not given for cancellation or you are a no show you will be charged a \$10.00 missed appointment/no show fee. Please be aware that you will not receive a bill in the mail for the no show fee, nor will your insurance carrier be billed. Payment of the fee must be paid prior to you scheduling a next appointment for your child.

The fee will also apply if you are more than 15 minutes late the scheduled appointment and are asked to reschedule.

Policy will take effect **AUGUST, 2017**. There are absolutely no exceptions to this policy. We thank you for understanding too this matter. If there are any questions please contact the office staff.

On ____/____/____ I, _____, parent guardian of _____ have read and understand the above office policy.

Signature

PADRES, SI FIRMÓ LA POLÍTICA DE CANCELACIÓN, HABRÁ UN CARGO DE \$ 10.00 POR CADA TERAPIA QUE NO SE PRESENTE O QUE NO SE CANCELE 24 HORAS ANTES.

PARENTS, IF YOU SIGNED THE CANCELLATION POLICY, THERE WILL BE A \$10.00 FEE FOR EACH MISSED THERAPY SESSION FOR NOT SHOWING UP OR FOR NOT CANCELING 24 HOURS BEFORE.